

United States Postal Service®

INDUSTRYALERT

July 17, 2020

Scheduled System Maintenance – July 19, 2020

Product Tracking and Reporting (PTR) has scheduled system maintenance on the following date:

Start time: Sunday July 19, 2020 8:00 PM ET US
End time: Monday July 20, 2020 2:30 AM ET US

- Inbound Shipping Services manifest and Shipping Partner event files sent to PTR will continue to be received during this time but will experience a delay in processing.
- Outbound Scan Event, Confirmation Error Warning, and Postage Statement Extract file extract processes will be held and will resume at maintenance conclusion.
- USPS Tracking may be intermittently unavailable and data displayed may be stale.

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